

Mystery Guest Worshipper Experience

Use this form to help another church identify its welcoming and hospitality strengths and opportunities.

Church Being Visited: _____

Date of Visit: _____

Preparing to Visit the Church

Needs Immediate Attention Below Average Above Average Great

Locating the church

Comments: _____

Tools to find the church (internet, phonebook, etc.)

Comments: _____

Arrival at the Church

Clarity of signage (on street, in parking lot, on property)

Comments: _____

Personal experience the first 10 minutes of contact

Comments: _____

Your impression based on buildings, facilities, etc

Comments: _____

Your impression based on ushers and greeters

Comments: _____

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Use this form to help another church identify its welcoming and hospitality strengths and opportunities.

During Worship	Needs Immediate Attention	Below Average	Above Average	Great
Your experience based on others seated near you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
Helpfulness of information in bulletin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
Physical comfort during the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
Theological/Spiritual experience during the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
Music appropriateness, including sound and volume quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
After Worship				
Greetings extended to you after the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
Follow up overtures after visiting the church	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
<hr/>				
How would you describe your overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comments: _____				
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Any other relevant information about this church's radical hospitality and passionate worship efforts :

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