

FIRST UNITED METHODIST CHURCH  
LAKELAND, FLORIDA

## Being a Welcoming Church

### Tips & Tools for Greeters

Janet Earls, Congregational Vitality



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## Director of First Impressions

All churches feel they are soooo friendly.  
Are you a seeker-friendly church?



As the Dir. Of 1<sup>st</sup> Impressions, are we doing all we can to be a welcoming church?



Are we earning our pineapple status?



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## Greeter Toolbelt and Vest



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## SMILE



A collage of seven black and white photographs of people of various ages smiling. The photos are arranged in a cluster, with a small logo in the bottom right corner.

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## APPROPRIATE ATTIRE



A collage of six black and white photographs showing people dressed in formal or semi-formal attire. The photos are arranged in a cluster, with a small logo in the bottom right corner.

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## Body Language



A collage of four black and white photographs illustrating different body language cues, such as handshakes and conversations. The photos are arranged in a cluster, with a small logo in the bottom right corner.

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## Information

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## Agreements

As First Lakeland Greeters, we agree to:

- Be like Jesus, loving and welcoming to all
- Arrive at the time decided by our service time (for 9am , arrive at 8:30am, etc)
- Begin with prayer and huddle to share new/important information
- If I am going to be late, I will call "Tom"
- If I am unable to fulfill my time slot, I will find a replacement and call "Tom"
- We will be focused on greeting and limit any side conversations
- What else?

**Agreements**

1. Come to the huddle on time for the beginning and end of the huddle.
2. Come prepared with something to share with the group.
3. Be positive when in the huddle.
4. Be ready to help out when needed.
5. Be respectful and kind to everyone in the huddle.
6. Be a good listener and do not interrupt.
7. Be a good role model for the group.
8. Be a good example of the love of Christ.
9. Be a good example of the love of Christ.
10. Be a good example of the love of Christ.
11. Be a good example of the love of Christ.
12. Be a good example of the love of Christ.
13. Be a good example of the love of Christ.
14. Be a good example of the love of Christ.
15. Be a good example of the love of Christ.

*-The Huddle Group*

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## Points of Contact

- Website
- Parking lot
- Building destination (sanctuary, classroom, etc. )
- Bathroom
- Ushers and receiving a bulletin
- Worship leader, Pastor acknowledging
- On exiting – whom do they have contact?
- Follow up? What is the connecting contact?

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**What will we do differently?**

- Secret Worshipper?
  - Have people we know come visit our church and fill out this survey
  - Visit other churches to see how they greet and fill out this survey
  - Share our information and decide what we might try and do a little bit better.




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**Judges 19:20-21 (MSG)**  
<sup>20-21</sup> The old man said, "It's going to be all right; I'll take care of you. You aren't going to spend the night in the town square." He took them home and fed the donkeys. They washed up and sat down to a good meal.

**Matthew 10:40** "Anyone who **welcomes** you **welcomes** me, and anyone who **welcomes** me **welcomes** the one who sent me.

*Thank you for your ministry!*




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