



BUENA VISTA PALACE
HOTEL & SPA

In the Heart of all the Magic

Terms and Conditions

All food and beverage served or consumed in guest rooms, suites, and function space, due to liability, must be purchased from the Hotel.

If guest rooms or suites are used for hospitality or entertainment, the number of guests attending such functions shall be approved by the management unless, in the room(s) being used, the group is limited to persons occupying such room(s) for overnight accommodations.

Persons or guests arranging for meeting or banquet facilities at this resort, which will be used for functions where alcoholic beverages are to be served or consumed, agree to conform with any restrictions which are or may be imposed by State liquor control, insofar as they affect these premises.

Parties using accommodations or facilities at this resort for hospitality of functions, agree to provide an estimated range of the number of persons anticipated. The management reserves the right to deny entrance to more than the maximum number of persons set forth by the party in its estimated range and to change groups to rooms more suitable in the resort's discretion for the attendance, with notification, if attendance drops or increases.

Management reserves the right to limit the products, wares, musical instruments, etc. selected, shown, demonstrated, or used in its facilities. It is required that the general nature of all products to be shown, demonstrated, or used be made known, in advance, to the Convention Services/Catering Department.

In the event of impossibility of performance due to strikes, accidents, acts of God or illegality, the resort shall be excused from performance and shall be liable only for repayment of deposit.

Signage: The hotel does not provide any signage. All signs, posters, banners, etc. must meet hotel policy and be approved through our Convention Services/Catering department.

Deliveries: All deliveries must be arranged through your convention coordinator. Space for storage at the resort is limited. Special arrangements must be made with the resort in advance for receiving equipment, goods, displays, or other materials brought to the resort. Failure to do so may result in deliveries being refused.

Pool side functions charge: 100 people or under - 250.00 flat fee; above 100 people - 2.00 per person (based on set-up).

Authorized signature(s): Approved individuals to sign master account invoices are to be specified no later than 30 days prior to your scheduled arrival.

Guarantees: The attendance must be definitely specified and communicated to the resort by 12:00 noon 72 hours in advance. This number will be considered a guarantee, not subject to reduction. Guarantees for Monday, Tuesday and Wednesday are required by noon the preceding Friday. The Resort cannot be responsible for service over (3) percent of the guarantee.

Minimums: There will be a \$50.00 waiter fee applied for all functions where guarantee is fifteen (15) or under.

20% surcharge is applied to food functions where minimum number of guests is twenty five (25) or under.

All food and beverage is subject to applicable service charge and sales tax.