



Claims Contacts

HOW TO FILE A CLAIM

IMPORTANT: Report all claims immediately. Failure to report claims in a timely manner may result in the claim being denied. Contact the Ministry Protection Program at (800) 282-8011 Ext. 144 or at ministryprotection@flumc.org, if you have any questions or require assistance.

Type of Claim	Description	Claim Line Phone Numbers
Worker's Compensation	On the job injuries to employees.	Call the Worker's Compensation Claim Line at (800) 616-6857. Once a claim has been established, call Alice Bane at 877-590-6693 Ext. 385.
General Liability	Injury to a non-employee during a church activity or physical damage to the property of others in the care of the church.	Call Mary Anderson at 866-803-5100 Ext 212 See Special Circumstances
Property	Physical damage to church owned property.	Call Mary Anderson at 866-803-5100 Ext 212
Crime	Losses resulting from theft, burglary, fraud or employee dishonesty involving money or securities.	Call Mary Anderson at 866-803-5100 Ext 212 See Special Circumstances
Employment Practices	Personal injury to employees resulting from negligent or discriminatory employment practices.	Call Mary Anderson at 866-803-5100 Ext 212 See Special Circumstances
Sexual Abuse	Bodily or personal injury resulting from sexual abuse or misconduct.	Call Mary Anderson at 866-803-5100 Ext 212 See Special Circumstances
Miscellaneous Errors & Omissions	Personal injury to others resulting from the professional conduct of pastors, other church professionals or directors and officers.	Call Mary Anderson at 866-803-5100 Ext 212 See Special Circumstances
Automobile	Physical damage or bodily injury resulting from the use of church owned, rented or borrowed vehicles.	Call Mary Anderson at 866-803-5100 Ext 212
Activities Accident	Bodily injury to volunteers, youth program participants and nursery, pre-K and daycare children.	Submit the 2007 Accident Medical Claim Form (see Conference website-under How To File A Claim) to the address on the form or contact Ana Ruiz at (800) 282-8011 ext. 126 or at ana_ruiz@ajg.com for assistance.
Student Accident	Bodily injury to academic students in grades Kindergarten through 12.	Contact Ana Ruiz at (800) 282-8011 ext. 126 or at ana_ruiz@ajg.com for assistance.

Special Circumstances

** In the event of death, imminent legal action, media involvement or employment issues, please notify the Ministry Protection Program prior to contacting the appropriate Claims Contact**

Administered by: **Arthur J. Gallagher Risk Management Services
Arthur J. Gallagher & Co. (Florida)**

2255 Glades Road • Suite 400 E • Boca Raton, FL 33431

Phone: (800) 282-8011 ext. 126

Additional information and all forms are available on the Florida Conference website (www.flumc.org)

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